

	How it all works - The Dotser Process	01
	Setup & Content Editing	02
	The Dotser Content Management System	03
	Planning Application Documentation	04
	Layout & Design	05
	Responsive / Mobile Devices	06
	Search Engine Optimisation (S.E.O.) Tool	7
	Training & Office Hours Support	8
	Our Clients	9/10
	Terms & Conditions	11



Dotser clients benefit by having total control over their website content.

We have refined our process over the past 18 years to create the most efficient way to supply our clients with the best in professional website development and marketing solutions.

Experience has taught us that in order to achieve the best possible results our clients should be involved with the project from an early stage. Our clients are encouraged to use the Dotser CMS as soon as possible to enter their own custom content. This time is also used for training and support to ensure our clients gain a good working-knowledge of the system in order to control the content of their website into the future.

The Dotser 3-Step Process

Step 1

Asset-Gathering

Client provides the following:

- Logo / vector graphics
(.ai, .eps, .svg, .pdf)
- Textual content
(page titles, summary text - Word .doc, .txt, .odt)
- Images & photography
(.jpeg, .png)
- Planning Documentation
(.pdf, .doc etc.)

Step 2

Website-Creation

- Blank website created
- Layout / Colours & Fonts / Style sheet defined
- Implementation of branding
- Website structure & menus
- On-Boarding: Access to CMS & training
- Content edited by client

Step 3

Go Live

- Site review
- Final changes (if applicable)
- Testing
- Sign off
- Site goes live

dotser
online business solutions

GROW YOUR BUSINESS WITH OUR HELP

- Access to Experienced Web & Marketing Team

- Professional & Effective Online Presence

- Friendly & Efficient Advice, Training & Helpdesk Support





The Dotser Content Management System is designed to simplify uploading and editing your website content.

Dotser CMS allows you to:

- Control your website's structure (pages & subpages)
- Enter/edit content (text & images)
- Receive help and support from the Dotser helpdesk

Edit Your Own Content

Client-Content Upload Checklist

- Logo / Branding
- Page / Menu Structure
- Images / Video
- Text
- News Updates
- Social Media
- URL Links
- Contact Info



Add Popular Social Media Platforms



Social Media

List Display Settings

[Add New](#)

Showing all 9 records

Name	Link
Twitter	https://twitter.com/dotserweb
Facebook	https://www.facebook.com/dotser.web
YouTube	https://www.youtube.com/user/dotserweb
LinkedIn	http://www.linkedin.com/company/dotser-ld-
Google+	http://plus.google.com
MySpace	http://myspace.com
RSS	http://www.rss.com
Pinterest	http://www.pinterest.ie
Instagram	http://www.instagram.com

Showing all 9 records

Keep Your Customers Informed by Adding News / Blog Articles

Dotser CMS allows you to post news/blog items which improves engagement, eg. industry news, product updates & press releases.

Upload Images & Embed Video

Regularly updating your imagery and video content keeps your website's appearance fresh

DEFAULT MAP ICON

DEFAULT BACKGROUND IMAGE

Image Settings

Image Settings Default Images Upload Favicon Background Images

Apply and Close Apply Changes Cancel

LOGO IMAGE (DESKTOP)

Mobile Friendly Websites

General Images Files Display SEO Link

Save & Close Save Changes Save & New Cancel

[Hide advanced elements](#)

IDENTIFICATION

Title * Mobile Friendly Websites

OPTIONS

Summary Responsive - View on any device

Display Visible

Status Default

Type

Published 02/01/2017

CONTENT

B I U [Icons]

Join the movement to mobile friendly web sites with Dotser responsive mobile solutions.

The most recent release of the Dotser platform brings with it the most comprehensive mobile website solution for business, optimising your website user experience for mobile and desktop users.

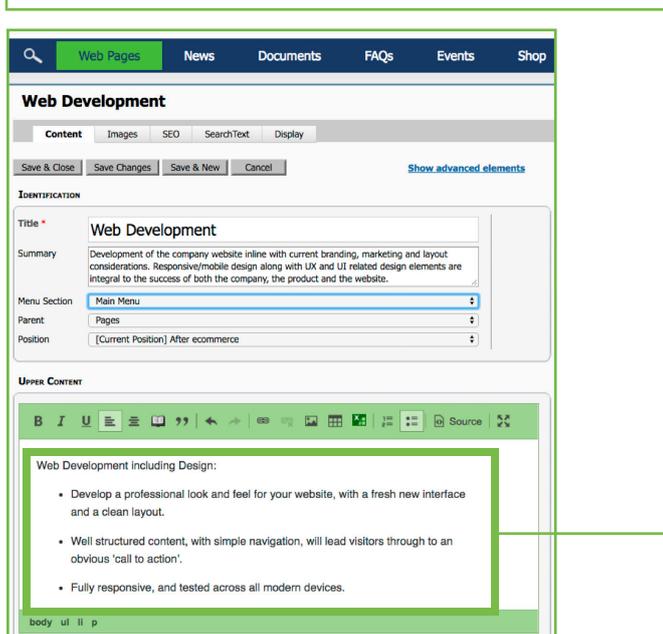


The Easy-to-use Dotser CMS system allows you to update content on your website through any web browser on any device

- Unlimited pages
- Add and edit pages or subpages (*text and images*)
- Choose from the different photo galleries - fading, vertical, enlarge and finger-swipe effect
- Captions and links on images
- Ability to edit keywords and meta tags per page (*SEO*)
- Add news, events, testimonials & FAQ's
- Embed YouTube and Vimeo video clips
- Social media links including Facebook, Twitter, Instagram, Snapchat, LinkedIn, YouTube & others
- Privacy statement in footer (*terms and conditions*)
- File downloads (*pdf, word, excel*)
- Optional website cookie message for legal purposes
- Site map (Google webmaster tools)
- Contact enquiry form (*Honey Trap spam reduction*)

Web Pages

Easily input & update text.



Page Structure

- User-friendly page-structuring mechanism.
- Add/remove/order pages & subpages.
- Hide/block pages.

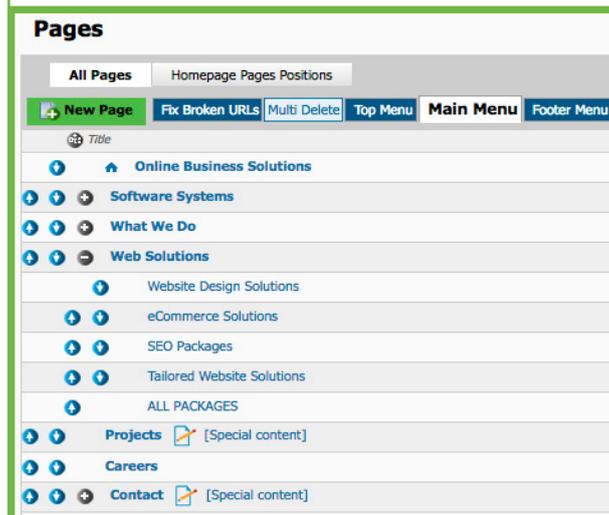
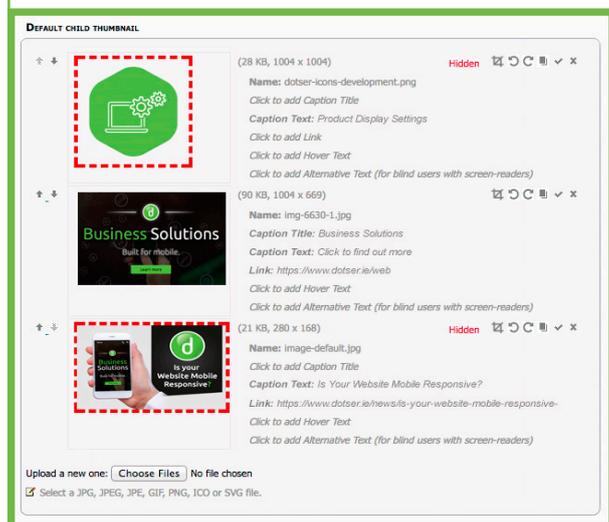


Image Gallery

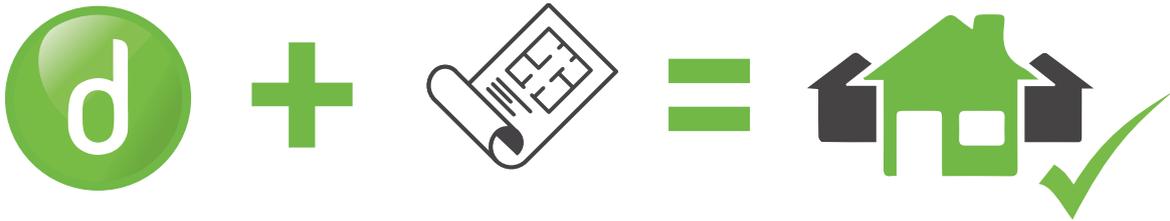
- Upload & add images to your site.
- Add image title, caption titles/text, links & image descriptions.
- Hover-text & alternative screen-reader text.
- Upload, rotate & crop images easily.
- Hide/delete elements.





Efficient, comprehensive planning management system.

Dotser's planning management system provides for the efficient management of your planning website.



Meet Requirements with your custom content

Sample Content Headings

- *Planning Application Documentation*
- *Letters to Prescribed Bodies*
- *Schedule of Documents & Drawings*
- *Planning Report & Statement of Consistency*

Environmental Impact Assessment Report

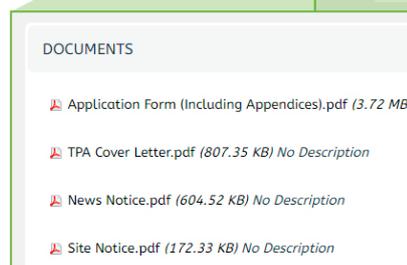
- *Environmental Impact Assessment Report VOL I*
- *Non-Technical Summary*

Design Drawings - Add Your:

- *Landscape Drawings*
- *Architectural Drawings*
- *Engineering Drawings*
- *Lighting Design*

Photomontages

- *Add your custom-created visual content*





The creative team at Dotser are here to assist you in developing and designing your website.

The Dotser team will:

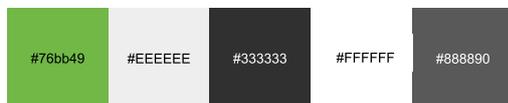
- Create the website layout and design in line with company branding
- Implement your brand font and colour scheme (*style sheet*)



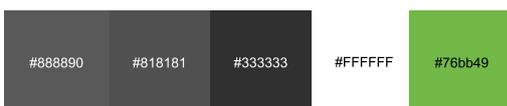
Style Sheet

Colour Swatches

Website Primary and Background Colour



Text/Font Colour



Typography

Headings and Page Content Text/Fonts

BEBAS NEUE BOLD

BEBAS NEUE REGULAR

Open Sans Regular

Bickham Script Pro

Iconography



The mobile phone is the most important device in our lifetime.

Dotser's responsive websites empower businesses to reach as many people as possible, providing a simple user experience on mobile devices.

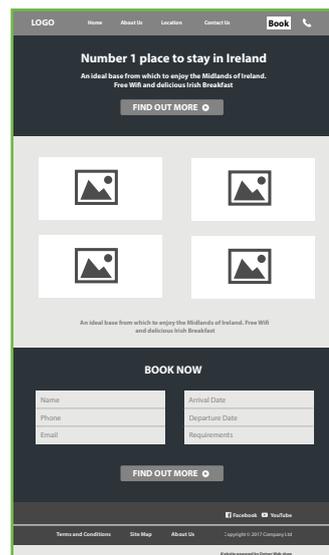
- Responsive website layout that adapts to your device
- Intuitive navigation on smartphones and tablet devices
- User-friendly interface and page layout



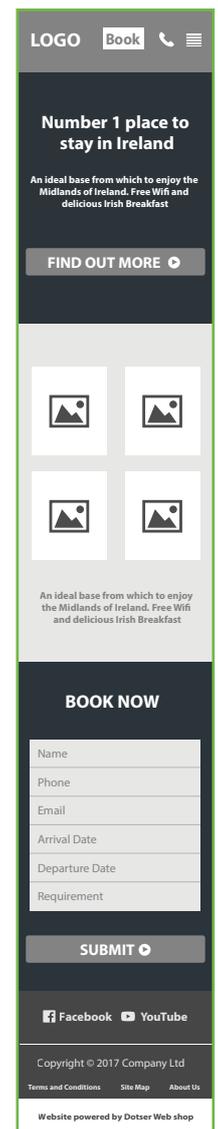
Desktop



Tablet



Mobile



Why Mobile Responsiveness?

It's simple. Everyone is viewing websites on their phones. All age groups are now routinely using their mobile devices to visit your business online.

The Dotser 'mobile first' system presents your services and products in a simple way, allowing visitors to find exactly what they want, as quickly as possible.



At Dotser we pride ourselves on achieving high organic rankings for our clients on Google, which delivers the best return on your marketing investment.

- Search engine-friendly URL's
- Simple to use module to manage page title, descriptions and keywords
- Proven to deliver results for competitive keywords
- Natural, organic rankings attract more attention

**NATURAL,
ORGANIC
SEARCH
BEATS PAID SEARCH
ADS EVERY TIME!**

Applying SEO expertise to provide high rankings in organic search results consistently outperforms the return on paid search advertising.

This fact alone is why Dotser's SEO expertise can be a valuable weapon in your online arsenal.



SEO PACKAGES AVAILABLE

Google search results for "digital cameras". The search shows "About 70,600,000 results (0.51 seconds)". The top organic result is "The Best Digital Cameras" from www.harveynorman.ie. Other organic results include "Camera Centre Dublin Cameras Ireland Digital Cameras Shop Dublin ..." and "Camera Digital Cameras Dublin Digital SLR Camera Shop ...".

CAMERA CENTRE
PHOTOGRAPHIC SPECIALISTS

Organic/Natural Search Results

Tools to Compete with International Brands
Paying Large Amounts on Google Adwords

Google search results for "metal recycling". The search shows "About 14,700,000 results (0.63 seconds)". The top organic result is "KMK Metals Recycling Ireland Metal Recycle Metal Waste ..." from https://www.kmk.ie/.

Google search results for "new tractors". The search shows "About 78,100,000 results (0.53 seconds)". The top organic result is "Tractors New Holland Ireland Used Tractors for Sale New Holland ..." from https://www.wrshaw.ie/.



With Dotser you can avail of the team's help and support with:

- Web & marketing advice
 - Live online training
 - Email support
- Phone helpline available from 9am to 5pm, Monday to Friday

Support Services

- Fast & efficient helpdesk support
- Our team have the ability to remotely control your computer for troubleshooting & training

- Knowledge base
- Download guide
- Guidance in setting up email with purchased email services

- Helpdesk support
- Online support requests managed in one place
- Quick-response turnaround

Software



Cloud Partners



Payment Gateways





Providing a user-friendly service to our clients for over 18 years, Dotser has delivered web development and web design projects and marketing solutions to over 400 clients throughout Ireland.

BARNHALL
RESIDENTIAL DEVELOPMENT

KILBELIN
RESIDENTIAL DEVELOPMENT

CAPDOO
RESIDENTIAL DEVELOPMENT

Ardstone
Homes

Planning

SWEENEYS CORNER
PLANNING



University College Dublin
Ireland's Global University

University College Dublin
Student Residences Masterplan

GSA¹
SPACE TO GROW



Construction / Property

BRANTON
CONSTRUCTION

CLARECO
SCAFFOLDING & CABINS

SemiSelfBuild.

Carpentry WORKS.ie



McCullagh Lupton Quinn
CHARTERED QUANTITY SURVEYORS



fititout.ie

david James
RETAIL SOLUTIONS

G.C. CONSTRUCTION

HOWARD
BUILDING CONTRACTORS LTD

TOM McDONALD
& ASSOCIATES
AUCTIONEERS & VALUERS

PurAcell Sprayfoam
Innovation

KENNY
PROPERTIES



Our Clients (continued)

10



University College Dublin
Ireland's Global University





Making Website Live - Ready to go Live

Our websites are normally developed in a password protected area online. Visual layout, content entry and customisations are performed in this area before the site goes live. It is the responsibility of Dotser to ensure the system is in working order for the client to enter the content and images. The site is deemed 'Ready to Go' when Dotser has fulfilled its obligations by completing the functionality, design layout or tasks outlined.

Content Submission

All logos, text content, images and photography to be supplied by the client, together, in electronic format, before commencement of the project.

- Logo's should be in vector format (.eps / .svg / .ai)
- It is the client's responsibility to enter the text and images into the site. This process ensures the client has a good understanding of the CMS when the site goes live. The system is fast, simple-to-use, and training is available.
- Photos should be submitted in a high-resolution format (.jpeg/.png).

Standard Support

- All Dotser clients receive fast, friendly and on going website technical support by email with 24 hour response time as part of the standard Dotser Service.
- Support issues must be submitted by email to ensure there is an exact record of the issue and for Dotser to return a fast and effective response.

Note: If you require higher levels of support or hands-on assistance, we suggest you purchase one of our customised support maintenance agreements.

Additional Work Outside Project Scope

- Any work or requests outside the scope of the agreed project outlined in this quotation (after sign off on content writing, graphic design etc.) will be charged at €50 per hour or at an agreed rate in advance.
- Upgrade Modules/Additional Features available.
- System analysis, development, coding, and programming-related tasks charged at €80 plus VAT per hour.

Delivery Timeline

- Projects of this nature are typically completed within 14 working days from the day the deposit is received.

Intellectual Property

- Custom graphics and website content become the property of the client on receipt of full payment.
- HTML copy of the entire website to be provided to the client on termination of hosting agreement, if such course of action arises.
- All system code remains the exclusive property of Dotser Ltd and is provided with a lifetime, non-transferable license and must reside on Dotser hosting platforms.

Payment Terms

- 50% deposit with order.
- Final payment on completion of tasks / before website goes live.

Signed: Date: