



# Dotser Tickets

## Complete secure ticketing platform

Sell more tickets and scan fast at the entrance - Simple setup



dotser

[www.dotser.com](http://www.dotser.com)



## Live dashboard

Access all vital information easily from one dashboard. Gain critical insights on attendees, event ticket sales and revenues

- Real-time reporting and analytics
- View a wide array of reports to assess your events' performance
- Access details on ticket purchases and key sales results

### Welcome

Liam McKnight

### Health Check

Based on last 100 activities

100% Sent Email Success Rate [View More](#)

0 Failed tasks [View More](#)

0 Running tasks [View More](#)

### Events Summary

Live Events - 8

---

Categories - 64  
Classes - 50  
Competition Entries - 80  
Trade Applications - 45  
Sponsors - 15

### Tickets Summary

Live Events - 8

---

Total Tickets - 7  
Total Validated - 0

General Admission - 0  
General Admission - Adult - 0  
Adult Ticket - 7  
Adult General Admission - 0  
General Admission - Child U12 - 0  
Student / OAP - 0  
General Admission - Youth/Pensioner - 0

### Ticket Validation

[Validate tickets](#)

Total Validated - 0

### Income Summary

Live Events - 8

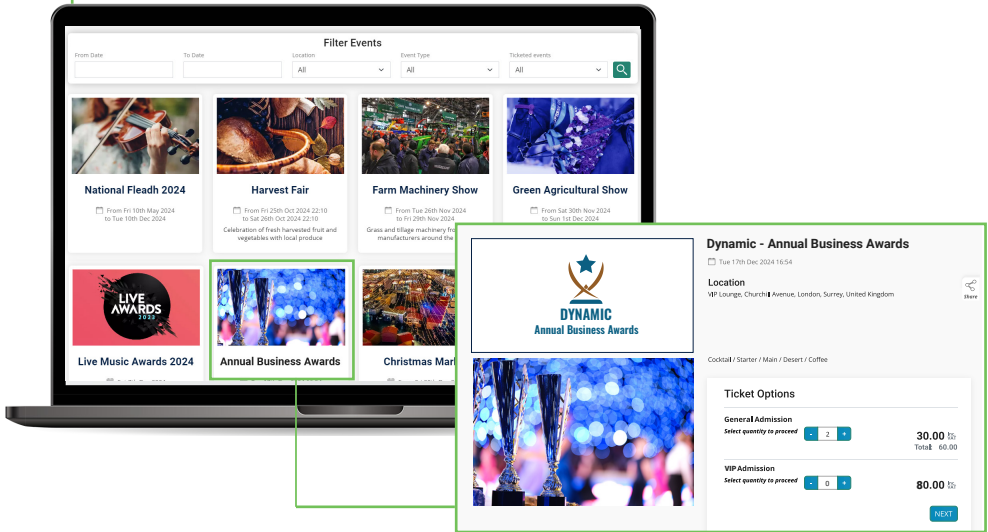
---

Total Online Event Income - £0.00

Competition Entries - £0.00  
Trade Applications - £0.00

# Manage Multiple Events

Create and manage unlimited events and event pages.



Easily add a new event, create event types and view details of your events listing

Events

Event List | Event Types | Archived Events

| Title                                     | Tickets Sold | Validated | Start Date       | End Date         | Display | Search | Add  |
|---|--------------|-----------|------------------|------------------|---------|--------|------|
| <a href="#">Dynamic - Business Awards</a> | 102/800      | 0         | 22/12/2024 14:21 | 22/12/2023 14:21 | Visible | Edit   | More |
| <a href="#">Spring Craft Expo</a>         | 102/800      | 0         | 01/06/2024 22:10 | 02/06/2024 22:10 | Hidden  | Edit   | More |
| <a href="#">Mid Summer BBQ</a>            | 208/400      | 0         | 21/06/2024 19:00 | 21/06/2024 00:00 | Hidden  | Edit   | More |
| <a href="#">Christmas VIP Dinner</a>      | 80/400       | 0         | 17/08/2024 16:54 | 28/11/2024 18:00 | Visible | Edit   | More |
| <a href="#">Harvest Fair</a>              | 820/2000     | 0         | 25/10/2024 22:10 | 26/10/2024 22:10 | Hidden  | Edit   | More |



## Ticket Setup Options

Create create customised ticket types and set up pricing, capacity limits, group ticketing, add-ons, Coupons

| Identification    | Images | Search Tags     | Ticket Options | Tickets Sold       | Gates   | Bulk Email Tickets |
|-------------------|--------|-----------------|----------------|--------------------|---------|--------------------|
| Title             | Price  | Total Available | Total Sold     | Validated at Entry | Display | Admin Only         |
| VIP               | €60.00 | 30              | 10             | 0                  | Visible | No                 |
| General Admission | €30.00 | 300             | 90             | 0                  | Visible | No                 |

### Ticket Option Settings

Save and Close Save Changes

**Definition**

Title \*

Position \*      Display \*

(beginning)      Visible

Price \*      Admin Only \*

30.00      No

Summary - Short Description

**B I U A ·**

Setup different types of tickets and rates for your customers to purchase online.

### Scanning and Validation

Total tickets available      Max Qty to order per checkout session      Max Qty to order per user

100      10      10

Leave blank for unlimited.      Leave blank for unlimited

Valid From      Valid To      Gates Allowed

19/08/2024 10:16      30/08/2024 10:16      Yes

If set, tickets will only be able to be scanned before this time

Ticket Size

1

How many people will access the event with this ticket.

### Checkout Settings

Email Tickets to Customers after checkout \*      Allow Changes in Ticket Name after checkout \*

Yes      Yes

If ticket can be re issued with a different name.

Require user to upload photo \*      Require user to upload photo ID document \*

No      No

### Advanced Settings

Ticket Template \*      Ignore Session Time

General Public Ticket      No

Apply Processing Fees \*      If set, these tickets will not be removed from cart after ticket session time

Yes

Coupons

Select valid coupons for this ticket option. Please note option "Tickets" must be checked in coupon settings

Assign custom settings to checkout, validation, coupons & fees

# Simple fast add to cart and checkout process

Home / Cart

| Description                       | Quantity | Unit Price | Total (Ex. VAT) | Total (Inc. VAT)             |
|-----------------------------------|----------|------------|-----------------|------------------------------|
|                                   |          |            |                 |                              |
| General Admission (Liam McKnight) | - 1 +    | € 30.00    | €24.39          | €30.00 <small>remove</small> |
| General Admission (Liam McKnight) | - 1 +    | € 30.00    | €24.39          | €30.00 <small>remove</small> |

Coupon Code  Enter code here [Apply](#)

Sub-Total: €48.78  
Total VAT: €11.22  
TOTAL: €60.00

**TO PAY: €60.00**

[GO TO CHECKOUT](#)  
[Add More Entries](#)  
[Add More Tickets](#)

## Detailed Cart & Payment options

Dotser Tickets

Home / Cart

| Quantity                          | Unit Price | Total (Ex. VAT) | Total (inc.VAT) |
|-----------------------------------|------------|-----------------|-----------------|
| General Admission (Liam McKnight) |            |                 |                 |
| 1                                 | €30.00     | €24.39          | €30.00          |
| General Admission (Liam McKnight) |            |                 |                 |
| 1                                 | €30.00     | €24.39          | €30.00          |

**Summary**

VAT €11.22 @ Rate: 23%  
Sub total: €48.78  
Total VAT: €11.22  
**Total: €60.00**

Please tick the following checkbox to agree with the **terms and conditions** and then click the button to place your order.  
You will be given an Order Reference Number should you need to contact us about your order.

I agree and accept the terms and conditions

[Pay with Card](#)  
[Place Order](#)

## Easily view details of purchased tickets

Update Event - Dynamic - Annual Business Awards

Identification Images Search Tags Ticket Options Tickets Sold Gates Bulk Email Tickets

| Customer      | Ticket Option | Order Reference | Generated on | Entry Validated | Entry Validated on | Entry Validated by |
|---------------|---------------|-----------------|--------------|-----------------|--------------------|--------------------|
| Liam McKnight | General       | BA161166        | 30/8/2024    | Yes             | 30/8/2024          | John Reilly        |
| Lisa McKnight | General       | BA161167        | 30/8/2024    | Yes             | 30/8/2024          | John Reilly        |
| Simon Flynn   | VIP           | BA161165        | 26/8/2024    | Yes             | 26/8/2024          | John Reilly        |
| Jason McManus | General       | BA161164        | 25/8/2024    | Yes             | 25/8/2024          | John Reilly        |
| Mary McManus  | General       | BA161163        | 25/8/2024    | Yes             | 25/8/2024          | John Reilly        |
| Eric Dolan    | General       | BA161162        | 9/8/2024     | Yes             | 9/8/2024           | John Reilly        |



## Confirmation Email

Reduce administration time with automated confirmation emails and QR Code tickets.

dotsertickets@dotser.com  
email to liam32151@example.com

Hello Liam

Thank you for booking your ticket with us for **The Christmas VIP Dinner**.  
For your convenience, please find below event details and tickets for your upcoming event.

Your digital ticket(s) are attached to this email which have been issued to  
liam32151@gmail.com.  
*If you have an account with us, you may also view your purchased tickets on [My Tickets](#)*

All tickets will be scanned and validated on first entry to the venue.  
*Tickets cannot be used for re-entry.*

**📅 Dates: 21st September 2024 at 8:30pm - Doors open at 7pm**  
**📍 Location:**

**Order Summary:**  
📄 Order Reference: **81-176** - Order Created: **18th August 2024 19:42**  
👤 Customer Name: **Liam McKnight - liam32151@gmail.com**  
👥 Total # Ticket(s) for this Group: 2  
👤 Attendee Details:

| Attendee Name | Ticket Option     | Details | Cost   |
|---------------|-------------------|---------|--------|
| Liam McKnight | General Admission |         | €30.00 |
| Lisa McKnight | General Admission |         | €30.00 |

## 📱 Scan tickets using mobile phone

Manage attendees at multiple entry points and to process payments onsite. QR codes on electronic/printed tickets work with any QR reader.

- Simplify the customer experience and increase speed of service with handheld scanners, or mobile devices to enable efficient ticket validation
- Unique codes serve as digital identifiers and prevent unauthorized access.





## Payment Gateways

### Multiple Payment Options



**Allow customers choose how they want to pay - secure shopping cart with multi payment gateways.**

Customers can pay for products and services using a secure shopping cart system and reputable payment gateways from leading payment providers.

**Shop Settings**

General Internal Checkout Configuration

PICK YOUR PAYMENTS PROVIDER

Stripe  
 Opayo

LIVE STRIPE ACCOUNT

|             |              |
|-------------|--------------|
| Merchant ID | somecompany  |
| Account     | onlinesalest |
| Secret      | 10987654321a |

**Shop Settings**

General Internal Checkout Configuration **PayPal Configuration**

Apply and Close Apply Changes Cancel

PAYPAL INTEGRATION (REAL MODE)

|               |                    |
|---------------|--------------------|
| PayPal ID     | 123456789          |
| PayPal E-Mail | acompany@gmail.com |

PAYPAL INTEGRATION (TEST MODE)

|               |                    |
|---------------|--------------------|
| PayPal ID     | 123456789          |
| PayPal E-Mail | acompany@gmail.com |



**Dotser work with Stripe software in order to accept payments and manage businesses online.**



## Support Services

- Fast & efficient helpdesk support
- Our team have the ability to remotely control your computer for trouble shooting & training
- Knowledge base
- Download guide
- Guidance in setting up email with purchased email services
- Helpdesk support
- Online support requests managed in one place
- Quick-response turnaround

### Software

Google™ Apps



TeamViewer



slack



JIRA Service Desk



Microsoft Teams



zoom



Google Meet



## CORK SUMMER SHOW

### Large scale event. Fast secure ticket entry system.

Munster Agricultural Society entrusted the Dotser team to take full responsibility for access control which included the selling of tickets online and issuing passes for trade and competitors alike.

- Almost 15,000 people each day through 4 different gates.
- Tickets validated in real time using phones camera to quickly scanning a QR codes.



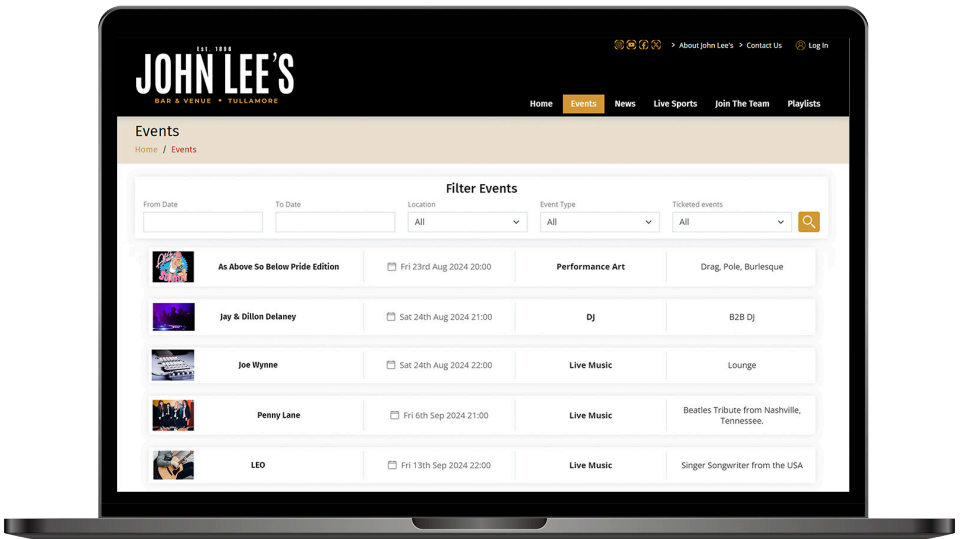
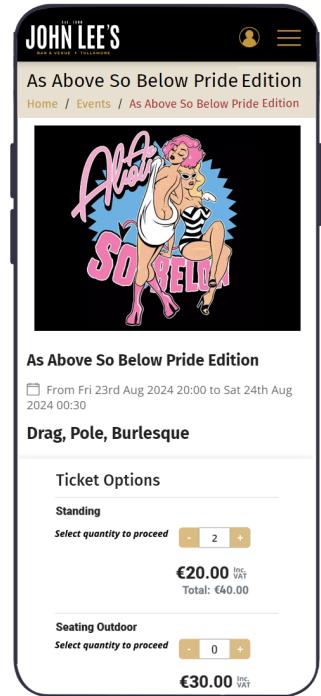
Although early adopters of the Dotser's SuperShow platform, this was the first year Munster Agricultural Society entrusted the Dotser team to take full responsibility for access control which included the selling of tickets online and issuing passes for trade and competitors alike.





## Events venue Lee's Bar's benefit from Dotser Tickets.

- Ticketing and booking system which manages ticket sales per table layout with number restrictions
- Tickets validated in real time using phones camera to quickly scanning a QR codes.





# Dotser Tickets

## Headquarters Ireland:

📍 25J Axis Business Park, Clara Road, Tullamore, Offaly, R35 K6C5

📞 057 9323262

✉ sales@dotser.ie

## London Office:

📍 1 Pancras Square, King's Cross, London, N1C 4AG

📞 020 3481 4111

## Sydney Office:

📍 Level 26, 44 Market Street, Sydney, NSW, 2000, Australia

📞 061 2 83171461



[www.dotser.com](http://www.dotser.com)



dotser